



Interglas Warranty

We, **P-D Interglas Technologies Limited**, hereinafter called **Interglas** or the **Supplier**, confirm that we will give a 10 (ten) years guarantee for **ATEX**, hereinafter called the **Material**, according to the following terms and conditions:

1. Warranty for a maximum of 10 (ten) years to commence on the date of shipment of the Material for defects and lack of properties as a result of substandard Material that affects the service life of the Material.
2. The Warranty covers:
 - a) The compliance with the Suppliers technical specifications and data sheet
 - b) The durability and serviceability of the Material delivered by the Supplier
 - c) Waterproofing
 - d) Fire retardancy
3. If the delivered Material is defective or lacks properties which have been guaranteed the purchaser shall receive free replacement of that Material and reimbursement of the costs of fabrication, dismantling and rebuilding of the affected area to the exclusion of all other claims by the purchaser. The reimbursement will cover 100% of the above mentioned cost from the 1st to the 10th (including) year. The Supplier is not liable for any consequential losses.
4. The purchaser must notify the Supplier immediately in writing after discovery of such defects. Claims under this warranty must be accompanied by evidence of purchase, a copy of the warranty agreement, including batch and roll numbers and a sample of the affected material. In addition the purchaser must enable the Supplier to undertake an “on the spot” investigation of the defect Material before commencement of the replacement work.
5. A necessary condition for the validity of the guarantee is that for the fabrication and installation of the Material supplied by Interglas the best current technology must be used.

6. The Supplier shall not be liable for the following:
- a) Normal wear and tear,
 - b) Occurrence of defects in the Material due to the purchaser's failure to comply with the Cleaning and Maintenance Instructions the Supplier has issued together with this Warranty,
 - c) Possibility of soiling due to environmental conditions,
 - d) Deterioration caused by exposure to pollution, chemicals, solvents, cleaning agents, or other substances that are harmful to the Material,
 - e) Deterioration caused by faulty installation, faulty pre-tension, faulty design or manufacture of a construction or product in which the Material has been incorporated,
 - f) Joints and seams
 - g) Damage caused by severe weather including high winds, or by accident or natural disaster,
 - h) Negligible deviation in shade
 - i) Build up of condensation
 - j) Acoustic problems